



Customer Service Feedback Form

- London and Middlesex Housing Corporation (LMHC) cares about our tenants and customers. We want to give you good service.
- To give us feedback, please fill out this form.
- You can send your written feedback by mail, fax or email, or give us this written form in person.



Mail or deliver to:

London & Middlesex Housing Corporation
379 Dundas Street, Suite 207
London ON N6B 1V5



Phone: 519-434-2765



Email: feedback@london-housing.ca



Fax to: 519-679-7000

Please tell us who you are:

Your full name:	
Daytime phone number:	Evening phone number:
Your address:	
Your email address:	
If you are filling out this form on behalf of a tenant, please tell us your own name, phone number and address:	

Signature of tenant or customer

Date

Would you like to hear back from London & Middlesex Housing Corporation? If yes, we will attempt to contact you within 30 days.

Yes No

Is your feedback about a specific incident?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
Date of incident:	Time of incident:		
Is your feedback about accessibility for people with disabilities?		<input type="checkbox"/> Yes	<input type="checkbox"/> No
Please tell us about your experience:			
How long have you been experiencing this?			
What can we do to improve your experience?			
Have you told an LMHC employee about your experience? If yes, please tell us who, and when:		<input type="checkbox"/> Yes	<input type="checkbox"/> No
Have we already responded to your feedback?		<input type="checkbox"/> Yes	<input type="checkbox"/> No

Thank you for your feedback. We will give this information to the person who can best help you, based on our Complaint Policy or the Accessibility Standards for Customer Service.

For LMHC Office Use Only

(to be completed by LMHC staff):

Reference #:	
Received by:	Date:
Referred to:	Date:
Comments:	